

1-Year Warranty

Thank you for your interest in the products and services of Cobalt Chains, Inc. We are proud to stand behind our products with a 1-Year Limited Warranty. This Limited Warranty applies to physical goods, and only for physical goods, purchased from Cobalt Chains, Inc.

Warranty Coverage

The Cobalt Chains, Inc. Limited Warranty covers any defects in material or workmanship under normal use during the warranty period. During the Warranty Period, Cobalt Chains, Inc. will repair or replace, at no charge, products or parts of a product that prove defective because of improper material or workmanship, under normal use and maintenance, using new or refurbished replacement parts.

Roller Chain Warranty

Cobalt Chains, Inc. Premium Roller Chains are covered with a one (1) year limited liability warranty

- Roller Chain documented as defective and returned to Cobalt Chains, Inc. will be replaced free of charge during the warranty period

Warranty Period

The Warranty Period for Physical Goods purchased from Cobalt Chains, Inc. is one (1) year (365 days) from the invoice date. A replacement physical good, or part, assumes the remaining warranty of the original physical good or part, or will include a 180-day warranty from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Any condition resulting from other than ordinary residual wear, or any use for which the product was not intended
- Any condition resulting from incorrect or inadequate maintenance or care
- Damage resulting from misuse, abuse, negligence or accidents
- Dissatisfaction due to buyer's remorse
- Normal wear and tear
- Damages incurred during transportation
- Damages incurred during assembly or maintenance

Limitation of Remedies.

The Warranty applies to Cobalt Chains, Inc. product(s) only, in no case will Cobalt Chains, Inc. be liable for any special, incidental or consequential damages. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the Products or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, down time, the claims of third parties, including customers, and injury to property.

Products Not Manufactured by Cobalt Chains:

Chains, sprockets and any other products not manufactured by Cobalt Chains, Inc. are warranted only by the original manufacturer and only if and to the extent of the original manufacturer's warranty. Cobalt Chains, Inc. will have no warranty liability with respect to products or parts supplied by third parties, or failure of any such supplier to perform under its warranty.

Claim Procedures:

To obtain warranty service, you must first contact Cobalt Chains, Inc. at 309-698-9250 or sales@cobaltchains.com to determine the problem and the most appropriate solution for you.

- Claims for defective merchandise must be made within ONE (1) year (365 days) from invoice date.
- Cobalt Chains, Inc. reserves the right to specify that items be returned to the original warehouse for inspection or be inspected by a Cobalt Chains, Inc. representative in the field
- Pictures are required to claim defective merchandise, along with a copy of the original invoice
- If the claim is justified, the product(s) or part(s) will be repaired or replaced, or a credit will be issued.
- It is the policy of Cobalt Chains, Inc. to replace parts whenever possible